



Terms and Conditions

of your Dental Plan Agreements



- The Agreement is between the PATIENT and the DENTAL SURGEON as detailed in the application form
- This document is to be read in conjunction with the current Dental Plan brochure from the DENTAL SURGEON
- The Dental Plan is a pre-payment scheme to spread the cost of each year's preventative dental treatment over a twelve-month period and to provide additional discounts and benefits to Plan members as described in the current Dental Plan brochure
- Treatment will be provided by the DENTAL SURGEON or a member of the dental team at appropriate intervals throughout the year
- If the PATIENT benefits from group discounts these will vary if any of the group members leave or join the Plan
- There is a one-off joining fee of £10 per adult and £5 per child when one parent or carer is on the Plan, otherwise the joining fee is £10 per child.
- If the PATIENT has opted to pay monthly by Direct Debit the payments will be collected until this agreement is cancelled
- CODEplan administers the Plan on behalf of the DENTAL SURGEON
- CODEplan is only the administration and collection agent for the DENTAL SURGEON and accepts no responsibility for treatment standards or any care or service provided by the DENTAL SURGEON. Any problems, complaints or disputes relating to treatment are strictly a matter between the DENTAL SURGEON and the PATIENT
- Direct Debit payments will be collected on or around the 1st of each month but no less than 5 working days after the receipt of the application form by CODEplan. As it takes 5 working days to process the initial payment, all applications received less than 5 working days before the end of the month will be processed the following month. Membership of the Plan will commence on receipt of the first payment

- The PATIENT may cancel this agreement by giving a minimum of three months' notice in writing. In case of termination any money outstanding for treatments that have been provided under the Plan will be due immediately
- In the event that the PATIENT leaves the Plan within 12 months of receiving discounted dental treatment the amount of the discount will be repayable to the DENTAL SURGEON immediately
- If a monthly payment remains unpaid the DENTAL SURGEON reserves the right to give two months' notice of termination and there will be a total of three months' payment due immediately
- The DENTAL SURGEON may terminate this agreement by giving three months' notice in writing, in this case all treatments and examinations paid for under this agreement will be provided before termination
- The DENTAL SURGEON may increase the cost of the Plan by giving three months'

notice and may increase the charges for any other treatments at any time. Any treatment started before a price increase will be provided at the original price. This agreement is exclusive to the parties and does not cover the services of any other dentist or dental practice and it is not transferable by the PATIENT

- The DENTAL SURGEON may transfer this agreement
- It is the PATIENT'S responsibility to attend the dental practice for examinations and treatment as covered by the Plan
- The PATIENT can cancel the Plan and receive a full refund within 14 days of receiving the subscription confirmation letter. After this period the joining fee is non-refundable and would be repayable upon rejoining
- All notices under this agreement will be sent by post to the last known address of the PATIENT or to the address of the DENTAL SURGEON



CODEplan Ltd administers payment solutions, the company number is 03927086 and the registered address is Elm Tree House, Bodmin Street, Holsworthy, Devon EX22 6BB. You can contact CODEplan on 01409 255551, visit www.CODEplan.co.uk or write to the registered address

